



# **1<sup>ST</sup> COMMUNITY CREDIT UNION**

## **P.A.T.T. TELEPHONE BANKING**

Personal Automated Telephone Teller



## **Call P.A.T.T.!**

- Call 1-866-876-7288 to access the P.A.T.T. system
- Select an option from the Main Menu
- Enter your 8-digit Account Number
- Enter your PIN\*
- Follow the navigation the prompts

\*If you have not previously been set up for P.A.T.T. Telephone Banking the system will prompt you to enter your full social security or Tax ID number.

Contact 1st CCU if you need assistance.

**Press 1 or say "Account Balance"**

**Press 2 or say "Account History"**

**Press 3 or say "Hear  
ACH Transactions"**

**Press 4 or say "Transfer Funds  
Or Make A Payment"**

**Press 5 or say "Report Your Card  
Lost or Stolen"**

**Press 6 or say "Change My PIN"**

*Our free Telephone Banking makes it easy and convenient to manage your 1st CCU accounts.*

*In P.A.T.T. Telephone Banking you can hear your balances, make loan payments, transfer funds, and more!*

### **QUICK TIPS:**

- Press 2 at the beginning of the call or 8\* during the call to use Speech Response rather than Touchtone
- Press 3\* or say Main Menu to return to the main menu
- Press 0 or say Operator to be transferred to a desk at 1st CCU during business hours
- To end the call at any time simply hang up

Note: To transfer funds to another 1st CCU member's account, you must know that member's account number and you must know which 4-digit account ID to transfer into.



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